myBühler Customer Portal

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Innovations for a better world.
Overview
myBühler customer portal.
Our vision.

- **eMonitory**
  Connecting with IoT Applications

- **eService**
  Request Service technicians
  Online Chat

- **eMaintenance**
  Plan & organize maintenance jobs
  Predictive Maintenance

- **eCommerce**
  Spare- & Wear parts
  Single Machines

- **eTraining**
  WebBased Trainings
  Training videos

- **Product Information**
  Product information & documentation
Your benefits.
Easy to do business with Bühler!

**Information**
Fast & 24/7.

- **Machines**
  Customer installation overview.
  Documentation for your machines.

- **Parts**
  Prices, availability, pictures.

- **Quotes & Orders**
  Quotation & order status, order history, documents.

**Identification**
First time right.

- List of parts per machine (as-built information).
- Less effort and time in identification process through part pictures and 360° view.
- Find-a-part Service.

**Integration**
Lean processes.

- Speed-up your purchase process through direct access to price and material information.
- Create your quotations directly online in myBühler.
myBühler Modules
Overview myBühler Modules.
What to expect…

**myMachines**
Get an overview about your Bühler machines, additional information as well as related documents.

**myOrders**
Get an overview about your quotations/orders and the status including tracking information.

**myTemplates**
Save time with shopping templates for frequently used parts.

**myParts**
Find the correct spare and wear parts and check the part details as well as photos or the 360° view.

**myCalendar**
Get an overview about your maintenance plans and expected deliveries.

**myAccount**
Manage your details or administrate roles of users within your company.
myMachines.
Overview about your plant/line.

• **Overview** about your Bühler equipment.

• **Information** about your machines
  • Machine details
  • Documents
  • Parts

• **Search & Filter** possibilities

• **Manage your machines** with possibilities to enter your personal machine information like notes, identification name, process, line, building, floor.
myMachines.
Details about your machines.

- **Machine Details**
  Find useful information like Machine No, Cipher, Type, Year of Construction,…

- **MyInformation**
  Maintain your own notes and structure your machines in lines, buildings or processes.

- **Documents**
  Find useful documents like user manuals, spare parts catalogs.

- **myParts Favorites**
  Tag the most frequent parts as your favorites to get easy access.

- **Maintenance Plan**
  Create your maintenance plan for your machines in myBühler.

- **Get Parts**
  Get a part list for your machine or browse through the as-built structure
myParts.
Overview about parts.

• **Find the right parts** for your machine or browse through the Bühler spare & wear part assortment to find what you’re looking for.

• **Identify a part** using the pictures or the 360° view of the parts (more than 19’000 parts available).

• **Check the details** of a part including price, availability, dimensions and weight.

• **Find out** in which of your machines the part is used.

• Can’t find what you are looking for? Use the online «Find-a-part Service» and our specialists will help you out!
myOrders.
Overview about quotes & orders.

• **Get an overview** about your quotations and orders.
• **Check the status** of your orders including order tracking.
• **Order your quotations** directly online.
• **Download documents** like quotation, order confirmation, delivery and invoices.
• **Quick & easy** reorder
myTemplates.
Your personal shopping list.

- Shopping templates enable you to create online «shopping lists»

- Use the shopping templates for parts that you order frequently or periodically.
myCalendar.

- Use the calendar to get an overview about the maintenance jobs that you have entered for your machines.
- Check when your deliveries will arrive.
myAccount.

- Overview about your **personal details, language settings**.

- **Administrate** all myBühler users within your company.

- myBühler offers **three different roles**
  - **Administrate users**
    - Setup and change other users within your organization.
  - **Request quotations**
    - User can request quotes but no authorization to place orders directly.
  - **Place orders**
    - User can directly place orders within myBühler.
myBühler Punchout. Integration in to your purchasing process (system integration)!

Benefits
- As a customer you will get direct access from your purchasing system into myBühler.
- Browse through myBühler to search and identify your required parts and add them to your shopping cart.
- Finally your shopping cart can be transferred with one click into your purchasing system.
- Finalize your purchase request and send out the order.

Facts
- Setup of the interface will cause effort on both sides and therefore needs to be checked before realization.
- myBühler uses a standard technology for the interface called OCI (Open Catalog Interface). Further technologies can be added on request.
- Further details and customer specific requirements have to be checked before realization.
myBühler speeds up your purchasing process.

- Login
- Search and identify spare parts
- Add parts to shopping cart
- Checkout: Request Quotation

Purchase system:
- Create purchase order with reference to Quotation
- Get purchase order number

myBühler:
- Add your PO number
- Create order out of quotation
- Send out order by e-mail

Option 1

Option 2
myBühler App.
Demo
Welcome to myBühler!

Please sign in using your e-mail and password.

Username:
Demo1@mybuhler.com

Password:
1234

Forgotten your password?
Any questions?
Contact the myBühler Customer Care Team
Innovations for a better world.

NOVAPRIME & NOVABLUE
Customer survey
What our customers want…

Important properties for plansifters

- Food Safety
- Operational reliability
- Easy maintenance
- High performance
- Various
Bühler products & services
…and how we fulfill their requirements

**NOVABLU**E
Bristleless and optically detectable sieve cleaner

**NOVAFIX**
Glue for best adhesion

**NOVAPRIME**
High quality Bühler sieve fabric

**SIEVE TENSIONING**
Bühler service quality

**Conditioning**
in climatic chamber

**Thermal treatment**
of insertion frames

**Products**
& **Services**
NOVAPRIME
Bühler sieve fabric

For tensioning, we use our new high quality Bühler NOVAPRIME sieve fabric.

With NOVAPRIME, Bühler now provides its own sieve fabric, which is optimally adapted to the specifications of the various plansifter types.

Made of polyamide (PA) plastic yarn, it provides the highest accuracy in terms of size and uniformity of meshes.

We also offer a sieve tensioning service for steel mesh.

product catalog
NOVATENS

NOVATENS is a pneumatic stretching system for tensioning of insertion frames for plansifters and purifiers.

- Frame sizes 500 – 730mm
- For wooden and aluminum frames as well as for insertion frames made of stainless steel.
- All types of sieve fabrics, i.e. polyamide (PA), polyester (PET) and metal mesh.

Advantages
- Easy handling
- Suitable for all frame types and fabrics
- Uniform stretching in all directions
Blue colored and metal detectable plastics
What is already on the market?

Problems of food industries

- risk that during production fragments of plastics contaminate end products
- bad consequences for product quality, consumer health and reputation
- higher food safety requirements

Application examples

- metal detectable silicone rubber gaskets
- metal detectable plastics
- other detectable equipment
NOVABLUE
Bristleless and detectable sieve cleaner

Food safety

The new sieve cleaner NOVABLUE is our answer to increasing food safety requirements.

NOVABLUE comes without bristles and is detectable.

Customer benefits

- no more bristles → highest sanitation
- blue colored material → optical detectability
- optimized weight → longer service life of the sieve fabric
- ferrite additives → metal detectability
NOVABLEUE
Application

For flour sieves

For our customers who prefer cleaners for flour sieves without bristles or for those who are not allowed to use sieve cleaners with bristles, the new NOVABLEUE is the perfect solution.

NOVABLEUE is suitable for use in the production of hard and soft wheat as well as durum.
NOVABLUE

Application

Replaces classical cleaners

Offering the same performance, NOVABLUE can replace the conventional sieve cleaners with natural or artificial bristles and cleaners with nubs, which were used for flour sieves.

NOVABLUE is suitable for cleaning of sieve fabrics with mesh sizes from 85 µm to 250 µm.

The high quality elastomeric plastic is temperature-, fat- and enzyme-resistant.